

Install Destiny (Single school)

These instructions guide you through the steps to install Destiny at your school.

Before You Begin

Important: For a successful installation, the items in this section must be addressed before you proceed to the section.

Follett recommends HTTPS configuration of your Destiny server to ensure security of your Destiny data. If you have any questions regarding HTTPS configuration, contact Technical Support at 888.511.5114.

Before you begin the installation, make sure that you:

- · Have Administrator rights to the Destiny server.
- Stop and disable (or remove) the World Wide Web Publishing Service (W3SVC). Destiny uses the same port (80) as W3SVC.

Important: Running this service will cause the installation to fail.

• Disable any antivirus software that might be running.

To install Destiny:

- 1. Check: Are all the items in the Before You Begin section (above) complete?
 - If no, go back and complete them before you continue.
 - If yes, then continue.
- 2. Log in to your Destiny server as a user with Administrator rights.
- 3. Insert the Destiny installation DVD. The installer application should start automatically. If the installer application does not start automatically, open Windows Explorer and navigate to the DVD drive. Right-click setup.exe, and then select **Run as Administrator**. The following message appears: "To prevent file access issues, please run the upgrade while logged into the computer with a local administrator account. Please ensure you are running the upgrade with full rights". Before you click **OK**, make sure that the requirements in the message are in place.
- 4. Click Start Installation.
- 5. Populate the required information for the installation.

Important: When you are prompted to create a password, be sure to keep it close by and somewhere secure. This password gives you full access to the Destiny application and the database (needed for upgrading to future versions).

- 6. Click **OK** on the antivirus reminder to confirm that you have disabled any antivirus software. The installer application checks your system for required installation components.
- 7. Select Accept to accept the Destiny license terms, and then click OK.
- 8. Click **OK** to allow your Destiny server to collect statistical data to be sent to Follett School Solutions, LLC

9. Accept the default installation path or click **Browse** to select another directory. Click **OK**.

Important: Make sure to select a path with no spaces in the folder name.

The installer application begins to install the Destiny database and service, which takes approximately 15 minutes.

10. When the final checkmark appears on the main installer pop-up, a webpage congratulates you on your successful Destiny installation.

Note: The main installer pop-up remains open until you click Close.

11. This webpage guides you to other options, such as setup, configuration and more. Make selections based on your school's needs.

Disable antivirus software

Real-time virus checking of the Destiny database and application files can cause severe performance problems when installing or upgrading Destiny. To avoid performance problems, disable your antivirus software as follows:

- On the database server, turn off your antivirus software for files with the extensions shown below. It is important to do this by file type, as this will cover both the Destiny database and SQL server's temporary database.
 - MDF
 - LDF
 - NDF
- On the application server, turn off real-time virus checking for the FSC-Destiny folder.