



Follett Destiny Creates
Efficiencies Allowing
Staff to Focus on Student
Outcomes.

Sara Field is the only library staff member in a Wisconsin elementary school serving 660 students, so it isn't a surprise she demands effectiveness and efficiency from her library management solution to get everything done. She simply does not have the time to make her library operate smoothly without the technology she needs – and has found – in Follett Destiny® Library Manager.

According to Field, she learned through experience that Destiny Library Manager, which she has relied on for over 10 years, is up to the challenge for her and her colleagues at the School District of Elmbrook, located 15 minutes west of Milwaukee. With her trust in Destiny to keep track of the details for her, Field can focus on the most rewarding parts of her job.



"Destiny is essential for the management of our library collection and meeting the daily needs of the students and staff in our school. The many features of Destiny make it possible for our libraries to serve the needs of our school community." – Sara Field

"I have the privilege of seeing every student every week while they are in elementary school, and I really value the relationships we develop. I enjoy seeing them when they come during their scheduled class time, as well as when they stop in during the week with a particular need or even just to take a little break."

To spend her time on the parts of her job she loves, Field and her colleagues look to the features built into Follett Destiny to make their library program efficient and up to date.

"Destiny has so many features that assist our library team with efficiency," said Field, Library Lead at Brookfield Elementary. "Multiple times every day, I search for books based on the title, subject, keyword, author, or series. I can search the collection in my building or broaden my search to include other schools. When a different school has a desired title, I can quickly request that book through Destiny. Currently, we are working to catalog our book room collections to increase usage and accessibility throughout the district."





Beyond Field and the other library staff, students and parents in her district also benefit tremendously from Destiny Library Manager and its user-friendly searching interface, Follett Destiny Discover®. Students can log in to their Destiny accounts and search for books in the library, place holds, and check to see what they currently have checked out and when items are due. Parents also have access to this information, which Field says helps encourage reading conversations at home and, as she defined it, "helps grow our culture of literacy."

"Students and parents can easily view both our recently added books, as well as the most popular titles. They can easily search for books by a favorite author, about a particular subject, or for additional books in a series," Field explained. "Destiny then shows whether the books are currently available, the call number so that they can find the book in the library, and they can place a hold if desired titles are checked out."

Kay Koepsel-Benning is the Director of Library Services for the district and has been a Destiny Library Manager user for nearly 30 years. She said the "place hold" feature is one that students cherish.

"Students love the power to be able to place holds for the books they want," she said. "They also enjoy the ability to review the books they've read and share their reviews on Destiny."



There are many other features of Destiny Library Manager that Field says make her job easier, including the ability to:

- Create reports that email overdue notices to families.
- Import records into the catalog upon receiving book orders.
- Create "Resource Lists" when books are pulled for units of study, saving considerable time by allowing staff to revisit those lists.
- Capture the "big picture" by easily accessing district-level collection and circulation statistics.

While effectiveness and efficiency in a library management solution are essential for Field from an operational standpoint, it is the impact on the individual students that brings the greatest satisfaction.

"I get so much joy from spending my days with the kids, helping to provide a place where they feel welcome, and fostering their love of books. When a child can see themselves in a book, it is transformational."

"Getting the right books into the hands of students and teachers efficiently directly impacts student outcomes. And my experiences over the years have shown me the impact that books and a welcoming library environment can have on children," she said.

